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This hotel is recommended for guests aged 18 and over

Setting

The **Ocean Maya Royale** is located on the seafront in Riviera Maya, close to Playa del Carmen. The Riviera Maya, in the heart of the Mexican Caribbean, is known for its beaches of fine sand and turquoise water, also boasts important Mayan heritage and is home to amazing pyramids and incredible cenotes. The resort's proximity to Playa del Carmen means that it's within easy reach of the best restaurants, shops, golf courses and buzzing nightlife.

- 1 km from Maroma beach
- 2.8 km from the El Camaleón Mayakoba golf course
- 7.2 km from the Grand Coral Golf Riviera Maya course
- 11.2 km from Playa del Carmen
- 12.5 km from the ferry to Cozumel
- 19.5 km from Xcaret park
- 46 km from Cancún international airport
- 57 km from Xel-Há park
- 59 km from Cancún
- 74 km from Tulum
- 207 km from the Chichén Itzá archaeological reserve (one of the Seven Wonders of the World)
- 296 km from Mérida (Yucatán)

Coordinates: 20°41'55.45 N / 87°0'51.48 W



Description

The **Ocean Maya Royale** stands on the Riviera Maya seafront, in the heart of the Mexican Caribbean, and very near to Playa del Carmen. The resort, specializing in holidays for adults, has renovated rooms, a varied range of dining options with various themed restaurants, the Despacio Spa Centre, Privilege, Exclusive Rooms and Services and a wide range of activities.

320 rooms

Complimentary Wi-Fi throughout the hotel and **Internet Corner**

2 outdoor swimming pools

6 restaurants, 4 bars and Mike's Coffee

Privilege, Exclusive Rooms and Services

Despacio Spa Centre and **Gym** open 24 hours

Three tennis courts and beach volleyball

Blue Team and non-motorized water sports

Motorized water sports and Dive It! diving centre (\$)

Theatre with shows every night

Gazebo for weddings and 3 meeting rooms

24 hour All Inclusive

Laundry service (\$), **car hire** (\$), **currency exchange** (\$), **mini market and boutiques** (\$)



Rooms

The **Ocean Maya Royale** has rooms which are equipped with all the amenities you might need for a comfortable stay:

- Flat-screen TV with international channels
- Alarm clock with MP3 connection
- Complimentary Minibar restocked daily with water, soft drinks and beer
- Coffee maker
- Complimentary in-room safe
- Air conditioning
- Iron and ironing board
- Fully equipped bathroom with shower, hairdryer and magnifying mirror
- Room service from 11 a.m. to 11 p.m.



MAYA DELUXE – GARDEN VIEW

Maya Deluxe: spacious and comfortable rooms with elegant and contemporary décor and a furnished balcony or terrace overlooking the garden. There is also the option of a balcony or terrace overlooking the sea (\$).

In rooms that have a King Size bed, it's possible to add an extra bed to accommodate a 3rd person.

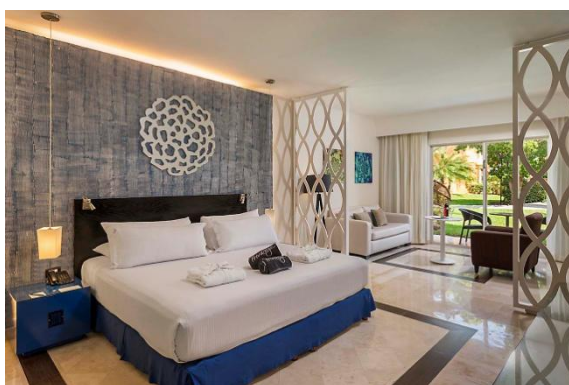
The rooms with two double beds can accommodate up to 4 people.



PRIVILEGE HONEYMOON MAYA DELUXE

Privilege Honeymoon Maya Deluxe: Maya Deluxe rooms that also offer Privilege amenities (see **Privilege** section) as well as some exclusive services:

- Terrace with Jacuzzi for 2 people overlooking the garden
- "Just married" ribbon on the door
- Welcome bottle of sparkling wine and strawberries with chocolate
- One romantic breakfast in bed
- One romantic lobster medallion dinner
- Special discounts on spa services, Dive It!, etc.



PRIVILEGE JUNIOR SUITE

Privilege Junior Suites: exclusive large rooms for guests who have signed up for Privilege, Exclusive Rooms and Services. They have a bedroom area with a King Size bed, living room and furnished terrace overlooking the garden. They offer special amenities in addition to all the comforts of the other rooms. For more details, see the **Privilege** section.

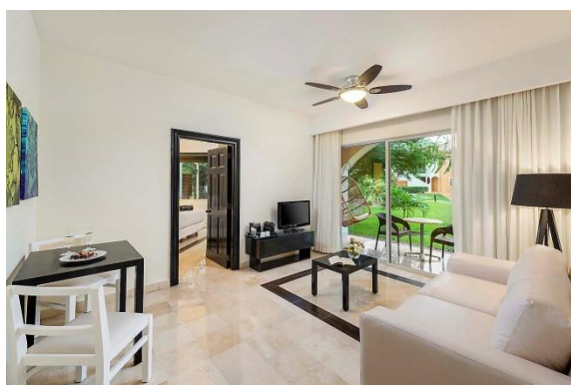
Option of adding an extra bed to accommodate a 3rd person.



TERRACE WITH JACUZZI - PRIVILEGE HONEYMOON JUNIOR SUITE

Privilege Honeymoon Junior Suites: elegant rooms with a King Size bed and living room. They offer Privilege amenities (see **Privilege** section) as well as some exclusive services:

- Terrace with Jacuzzi for 2 people overlooking the garden
- "Just married" ribbon on the door
- Welcome bottle of sparkling wine and strawberries with chocolate
- One romantic breakfast in bed
- One romantic lobster medallion dinner
- Special discounts on spa services, Dive It!, etc.



LIVING ROOM - PRIVILEGE ROMANCE SUITE

Privilege Romance Suites: cosy rooms that include a bedroom area, separate living room and furnished terrace overlooking the garden. They have a whirlpool in the bathroom and feature Privilege amenities (see **Privilege** section) as well as some exclusive services:

- "Just married" ribbon on the door
- Welcome bottle of sparkling wine and strawberries with chocolate
- One romantic breakfast in bed
- One romantic lobster medallion dinner
- Special discounts on spa services, Dive It!, etc.

Note: the décor, size and views of the rooms may vary depending on the room allocated.

Restaurants and bars

La Hacienda: buffet restaurant featuring international cuisine with show cooking.

Dolce Vita: à la carte Italian restaurant overlooking the sea. Open for dinner only.

El Charro: located next to the pool, it has snack service at midday and at night it turns into a Mexican à la carte restaurant.

Yookoso: Asian restaurant with Teppanyaki grills. Open for dinner only.

Blue Moon: romantic à la carte restaurant with international signature cuisine. Open for dinner only.

Privilege Lounge Restaurant*: à la carte steak house with terrace facing the sea.

Mike's Coffee: specializing in tea, coffee and pastries, as well as a wide selection of smoothies and milkshakes, ideal for cooling down when the weather gets hot.

The resort also has the following bars:

Lobby Bar: open 24 hours.

Pool Bar: located in the hotel pool, it offers a variety of snacks and cocktails throughout the day.

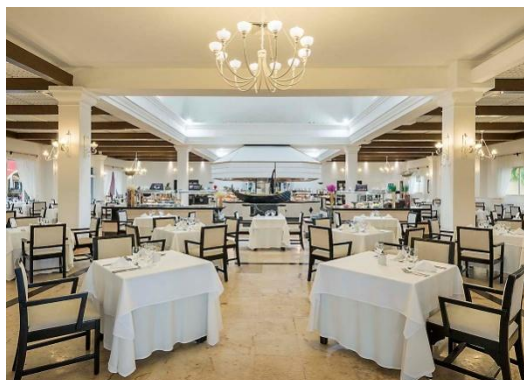
Fresco Bar: selection of seasonal fresh fruit juices.

Privilege Lounge Bar*: with a terrace facing the sea, it offers a variety of snacks and cocktails throughout the day.

*Exclusively for guests who have signed up for Privilege, Exclusive Rooms and Services.

Dress code: to ensure a pleasant atmosphere in our restaurants, we do not allow guests to enter if they are in swimwear, flip flops or barefoot. Gentlemen are asked to wear shirts with sleeves.

Smart clothing is recommended for dinners in the Blue Moon Restaurant. Gentlemen are asked to wear long trousers and shirts with sleeves.



LA HACIENDA



DOLCE VITA



EL CHARRO



YOOKOSO



BLUE MOON



FRESCO BAR

24 hour All Inclusive

At **Ocean Maya Royale**, guests can relax without having to worry about a thing – 24 hours a day. Includes: Meals, national and international drinks, cocktails and snacks.

Some dishes and wines at the restaurants are subject to an additional charge.
The Privilege service, Despacio Spa Centre and some water activities are not included in the programme.

Privilege

For a unique experience, the **Ocean Maya Royale** offers the possibility of contracting **Privilege, Exclusive Rooms and Services**.

Privilege Rooms:

- Exclusive welcome gift
- One complimentary bottle of wine or chef's selection upon arrival
- Nespresso machine
- Complimentary Minibar restocked daily with water, soft drinks and beer. Top brand drinks also available
- Alarm clock with MP3 and iPod connection
- Special bedding, pillow menu, bathrobe and slippers
- Scales
- Beach towels in the room
- Night-time turndown service

Privilege Lounge: a lounge with terrace overlooking the sea, air conditioning, bar service with top brand drinks, wine selection, snacks and cocktails, coffee and tea menu. It has computers with Internet access, daily papers and library.

Food and drinks:

- À la carte steak house restaurant in the Privilege Lounge with terrace and magnificent sea views.
- Preferential table booking in all à la carte restaurants.
- 24-hour room service
- Breakfast in bed (on request).
- Complimentary lobster medallion or beef fillet dinner (per stay, booking required).

Privilege beach: private beach area with Balinese beds and drinks and snacks service.

Concierge & Butler service: private check-in and check-out, early check-in and late check-out (subject to availability), reservations at the Despacio Spa Centre, restaurants and tennis courts, etc.

Additional services:

10% discount on services at the Despacio Spa Centre

20% discount on car hire



PRIVILEGE BEACH



PRIVILEGE LOUNGE RESTAURANT TERRACE



PRIVILEGE LOUNGE RESTAURANT



The **Ocean Maya Royale** has a **Despacio Spa Centre**, perfect for disconnecting and pampering body and mind.

Hot and cold water Jacuzzi

Gym

Relaxation area

Sauna

Massage service (also option of outdoor or couples massages)

Personalized health and beauty treatments (body and face)

Beauty and hair salon

Note: access to the Jacuzzi, gym and relaxation area is free. There is a charge for all other Despacio Spa Centre services.



RELAXATION AREA



TERRACE WITH JACUZZI



PERSONALIZED TREATMENTS



At the **Ocean Maya Royale** you'll find an extensive programme of daytime and night-time activities led by our Blue Team entertainment team.

During the day, guests can enjoy numerous activities such as fitness exercises, aerobics and salsa classes among other things.



And at night, there's lots of entertainment on offer with theatre performances, live music and themed nights.

It also features the following services:

- 3 tennis courts with floodlights
- Beach volleyball
- Beach activities and non-motorized water sports
- Motorized water sports and Dive It! diving centre (\$)



SHOWS



THEMED NIGHTS



TENNIS COURT



MEETINGS & EVENTS
H10 HOTELS

The **Ocean Maya Royale** has three meeting rooms, fully equipped for business meetings or any type of event. They can be converted into the Gran Salón Maya, with a maximum capacity of up to 350 people.

Spaces for events	m ²	Height	CAPACITY						
			Cocktail	Theatre	Classroom	U shaped	Boardroom	Banquet	Cabaret
CHICHÉN ITZÁ	187	2.80 m	150	135	72	36	40	120	-
TULUM	180	2.80 m	150	130	64	52	56	120	-
COBÁ	66	2.80 m	50	40	32	20	20	50	-
GRAN SALÓN MAYA (I, II & III)	437	2.80 m	350	350	170	-	-	300	-

* Maximum capacity (optimal) recommended for these rooms by event type.



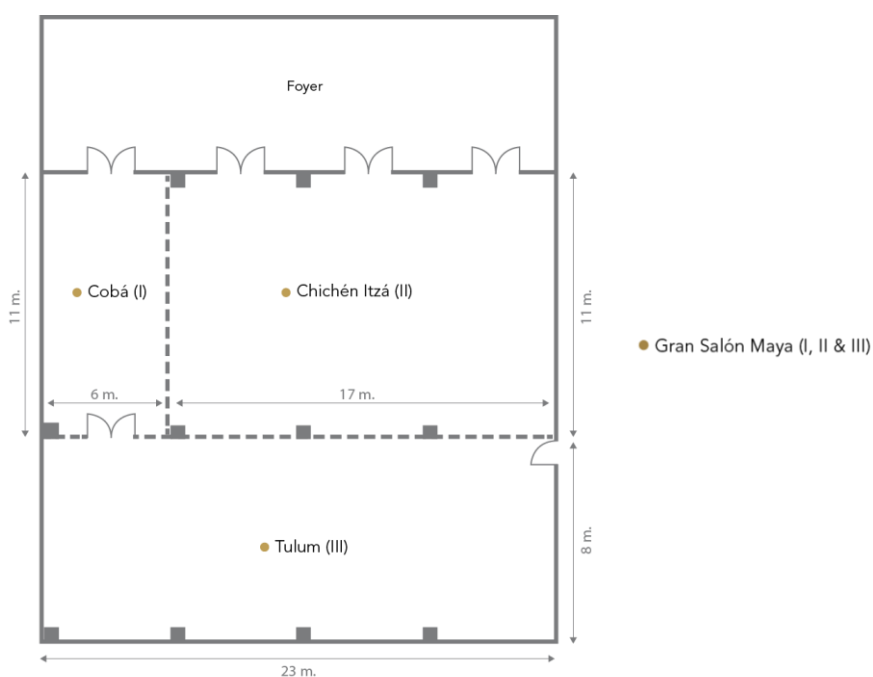
COBÁ ROOM - BOARDROOM LAYOUT



CHICHÉN ITZÁ ROOM - CLASSROOM LAYOUT



TULUM ROOM - THEATRE LAYOUT



perfect day
Weddings
& Celebrations

At the **Ocean Maya Royale**, we take care of every detail so your celebration turns out just how you dreamt it would. The hotel is located in a unique setting and offers every service to ensure a perfect day: seafront celebrations, wedding gazebo, events in our gardens or by the pool, etc.



CELEBRATIONS ON THE BEACH



BANQUET ON THE BEACH



GAZEBO IN THE GARDEN

Hotel for adults

The **Ocean Maya Royale** is the perfect place for those seeking a peaceful, exclusive environment for relaxing as a couple or having a good time with friends. Recommended for adults over 18, the hotel benefits from a wide range of services and leisure activities designed for adults, as well as a carefully prepared range of dining options.



Golf

The **Ocean Maya Royale** is located near several top-class golf courses. Our team of professionals will advise you about the best golf courses in the area.

Quality certificates



Awards

TRIPADVISOR	Certificate of Excellence – 2018, 2017, 2016, 2015, 2014, 2013, 2012, 2011
TRAVELOCITY	Excellent Resort – 2017
EXPEDIA	Excellent Resort – 2017
RCI	Gold Crown Resort for Excellence in Services – 2017, 2015, 2014, 2012, 2011, 2008 RCI Premier – 2015, 2014
APPLE VACATIONS	Golden Apple Award – 2017, 2016, 2015, 2014, 2013
HOTELS.COM	Excellent Guest Review Score – 2017, 2015
HOLIDAYCHECK	Holidaycheck Award – 2017, 2016 Recommended – 2015 Quality Selection – 2014, 2013 Top Hotel – 2014
BOOKING.COM	Guest Review Award – 2016 Excellence Award – 2016
APPLE LEISURE GROUP	Golden Apple Award – 2016
TUI	TUI Gold Award – 2016, 2015
ZOOVER	Zoover Award – 2015, 2014 Recommended Award – 2014
H10 HOTELS	Best holiday hotel chain based on Customer Satisfaction ratings – 2014 1 st Prize for Excellence – 2013, 2012, 2011
GRAN HOTEL TURISMO	Best Hotel Chain 2014 at the 10 th Hotel Initiative Awards – 2014
PREVERISK	Safety and hygiene award – 2014, 2013
SECTUR	"S" distinction for being an Environmentally Responsible Company – 2013
RAINFORREST ALLIANCE	Rainforest Alliance Verified - Sustainable Tourism Program - 2011
MARTI	International Recognition for its Environmental Commitment - 2009