



## Hotel Riu Palace Riviera Maya

Mexico - Playa del Carmen

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Playa del Carmen Quintana Roo

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**24h All inclusive**



### Highlights

- Main and theme restaurants
- Room service 24 hours a day
- 3 Swimming pools and 1 pool with swim-up bar\*\*
- Children's swimming pool with slides

### Location/General information

- Completely refurbished in autumn/winter 2019
- Located in the Yucatan peninsula, 2.8 km / 1.8 miles from Playa del Carmen
- Within the Playacar resort area, along with the Riu Yucatan, Riu Playacar, Riu Tequila and Riu Palace Mexico hotels
- 3-storey building
- Surrounded by 24,500 m<sup>2</sup>/ 29,300 sq yds of lush gardens
- On beachfront
- Free sun loungers on beach
- 500 m / 1,650 ft from shops
- 55 km / 34 miles from Cancun Int'l. Airport

Credit cards accepted: Visa, MasterCard, Amex  
 ATM available in hotel to withdraw Mexican Pesos  
 It is not possible to exchange US Dollars in the hotel

### The Hotel offers

- Room service 24 hours a day
- "Don Rafael" main restaurant with terrace

"Krystal" Fusion restaurant  
"Yashima" Japanese restaurant  
"Il Portico" Italian restaurant  
"Agave" Mexican restaurant  
"Chilis" poolside restaurant/ Steakhouse  
"Daiquiri" lobby bar  
"Lírico" lounge bar with terrace  
"Capuchino" pâtisserie & ice cream parlor  
Lounge 24  
"Cancún" poolside bar with swim-up bar\*\*  
"Pepe's Food" Grill

3 swimming pools, 118/176/350 sq.m. (2 heated in winter)  
1 pool with swim-up bar\*\*, 235 sq.m.  
Children's swimming pool with slides, 38 sq.m.  
Free sun loungers, towels and parasols by pool area  
Sun terrace  
"RiuLand" kids' club

"Renova Spa" with a variety of treatments, beauty salón, hairdresser and massages (additional charge)  
Free gym, steam bath and 2 relaxation pools

Use of the gym, steam bath and relaxation pools is restricted to guests over 18 years old. Sports shoes are compulsory when using the gym

Kiosk / gifts, boutique  
Use of computers with Internet access (free of charge)  
Free WiFi throughout hotel

\*\* Access to the swim-up bar is restricted to guests over 18 years old.

Under Mexican legislation it is not permitted to smoke in the bedrooms or public areas of the hotel. Smoking is only permitted in the areas specifically designated for this purpose.

## Rooms

460 guest rooms

Renovated in autumn/winter 2019

All guest rooms have:

Turndown service  
Bathtub, shower and double washbasin  
Hairdryer  
110 V  
Telephone  
Free WiFi  
Central air conditioning  
Ceiling fan  
Minibar  
Liquor dispenser  
Coffee maker  
Satellite TV (flat screen)  
Electronic in-room safe  
Iron and ironing board  
Balcony or terrace

Junior suites with:

1 king-size bed (200 x 200 cm) or 2 beds (125 x 200 cm)  
Integrated lounge area with sofa, most rooms with 2 steps between levels  
Some with sofa bed  
Inter-connecting rooms can be booked

Rooms with courtyard views can be booked  
Rooms with ocean views can be booked

Suites with:

Bathrobe  
1 king-size bed (200 x 200 cm)  
Integrated lounge area with 2 steps between levels  
Dressing room

## **Gastronomy**

All Inclusive 24 hours

All meals and snacks

Breakfast:

Full American breakfast buffet, live cooking stations, fruit, juices and Cava  
Continental breakfast / snacks

Lunch:

Hot and cold buffet and live cooking stations  
Pizzas, pasta, salads and assorted desserts  
Grill in the pool area

Dinner:

Buffets and live cooking stations  
Special evenings: themed buffet (three times a week)

Optional dining (à la carte):

"Krystal" Fusion restaurant  
Japanese restaurant  
Steakhouse  
Italian restaurant (buffet starters and dessert)  
Mexican restaurant (buffet starters and dessert)

Appropriate attire required for dinner.

Snacks 24 hours a day

For additional lunches and snacks, free choice from a selection of  
restaurants at all the Riu hotels in Playacar

Beverages:

Unlimited local and imported beverages 24 hours a day  
Drinks service at pool  
Access to all bars at the Riu hotels in Playacar  
Regularly restocked minibar and liquor dispenser

Room service 24 hours a day

## **Sports/Entertainment**

All Inclusive features

Sports and activities:

Group fitness activities in the RiuFit area (daily)  
1 introductory scuba diving lesson in the pool  
Small catamaran, kayaking, body board, pedaloes and snorkelling  
equipment  
Steam bath and gym

Entertainment:

Daytime entertainment programme for children ages 4 to 7 and ages 8 to 12  
at "RiuLand" (daily)  
Daytime entertainment programme for adults (daily)  
Riu evening programme, live music or shows (daily)

At the Riu Tequila hotel:

"Riu Get Together Party", theme parties for guests of all Riu hotels in Playa  
del Carmen, once a week  
"Pacha" discotheque (free entry and drinks), open every night

Sports and facilities nearby (additional charge):

Various water sports available

18-hole golf course

The RIU Group has no direct or indirect relationship with external services (especially PARASAILING) and does not assume any liability for them, any contract between them being the exclusive responsibility of the clients themselves.

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In-room safe

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All accommodation, taxes and tips included

All hotel guests are required to wear an "All Inclusive" wristband for identification purposes