

29 May 2025

Updated seasonal operational adjustment across Shangri-La Barr Al Jissah and the dining venues within the complex

Dear Valued Partner,

We would like to provide an updated seasonal operational adjustment pertaining to our hotels and the dining venues as follows:

Shangri-La Barr Al Jissah – Al Bandar hotel

- Al Bandar hotel will be closed from:
 - 22nd of May until 2nd of June inclusive and reopen on 3rd of June
 - The swimming pool and beach will remain available on Friday and Saturday only during this period
 - 10th of June until 25th of June inclusive and reopen on 26th June 2025.
 - The swimming pool and beach will remain available on Friday and Saturday only during this period
 - 1st of August until 31st of August 2025 and reopen on 1st of September 2025
 - The swimming pool and beach will be closed during this period

During this time, necessary measures will be taken to ensure our guests have an enjoyable stay during the closure period, making the most of the available facilities such as the lazy river and the kids' splash pad.

Dining venues across the complex

To ensure a diverse dining experience for our guests, the closure of our restaurants will be staggered over different periods as follows:

Restaurants	Closing Date	Reopening Date
Shangri-La Barr Al Jissah		
Al Tanoor	22 May – 2 June	3 June
	10 June – 25 June	26 June
	1 August – 31 August	1 September
Bait Al Bahr	1 July – 31 July	1 August
Chow Mee	1 August – 31 August	1 September
Capri Court	22 May – 30 June	1 July
The Piano Lounge	22 May – 2 June	3 June
	10 June – 25 June	26 June
	1 August – 31 August	1 September
Circles	22 May – 2 June <i>(Sunday to Thursday only)</i>	3 June
	1 August – 31 August	1 September
SiO2 Beach Lounge	22 May – 2 June <i>(Sunday to Thursday only)</i>	3 – 8 June <i>Daily</i>
	10 June – 25 June <i>(Sunday to Thursday only)</i>	26 June
	9 June – 14 October	15 October
Shangri-La Al Husn		
Sultanah	28 June – 31 July	1 August
Al Muheet	28 June – 31 July	1 August
Mahhara	10 June - 31 August	1 September

- Samba and Assira, both located at Al Waha, remain operational throughout and Surf Café will open from 1st of June until 30th of September 2025.
- From 22 May until 27 June, a pop-up lounge will be set up opposite Sultanah restaurant serving A la Carte beverages, from 7pm to midnight.

Please note that the operating days of some of our dining venues may vary and are subject to change as per the resort's occupancy. The recreational facilities at Shangri-La Barr Al Jissah will be available, including the swimming pool at Al Waha, the lazy river and the splash pad.

Our reservations team remain available for further queries you may have for reservations on the books at Al Bandar during this period, via reservations.slm@shangri-la.com or we invite you to contact the sales team via kevin.bandara@shangri-la.com

We apologise for any inconvenience this may cause and we thank you for your kind understanding.

Sincerely,

Sales & Marketing