

## ROOM & KEY CARD

When leaving the room the fridge remains active.

- Tea and coffee making facilities replenished daily
- 1.5L bottle of water replenished daily
- Minibar beverages and snacks are at extra charge, Please notice the minibar list in your room

## SAFE

We kindly ask that all valuables are placed in the safe inside the wardrobe, as the hotel cannot accept any responsibilities for the loss of these. Please leave the safe open on departure day.

## TELEPHONE

Please contact the reception by dialling 0. Available 24/7. To call another room, please directly dial the respective room number.

To make national or international calls, please contact the reception. This service is for an extra charge.

## RECEPTION

Our 24 hour service will assist with all general questions, and provide relevant information such as directions, limo reservations, bedding, porter service etc.

**Check-in 14:00, check-out 12:00 noon.**

**Late check-out is subject to availability and with extra charge.**

## INTERNET

Please activate your Wi-Fi and choose JHG network - enter your room number, first name and your email address in the appropriate fields.

## POOL

Reservation of sunbeds is not allowed.

Adult Area: Please note that the swimming pool on the upper floor is located in relaxation zone and is adults only.

## BEACH

For shuttle bus service to the beach please refer to the schedule in front of the lobby. There is no towel service at the beach.

Beach towels are available in the room cupboard, if you would like replacing your towels, please contact our housekeeping.

## LAUNDRY & DRY CLEANING

There is a laundry bag in the cupboard, please fill out the laundry list with your items. Prices can be found in the laundry list. This service is for an extra charge.

## RESTAURANTS & BARS

### Amaraya Main Restaurant

Breakfast	07:00-10:00
Lunch	12:30-14:30
Dinner	18:30-21:30

### Courtyard food court

Drinks Service	10:00-17:00
Late Breakfast (Continental)	10:00-11:30
Snacks & Ice Cream	12:00-17:00
Tea Time	16:00-17:00

### Viva Bar

Drinks Service	10:00-17:00
Late Breakfast (Continental)	10:00-12:00
Snacks	12:00-16:00

### Adult pool

Drinks Service	10:00-17:00
Late Breakfast (A la Carte)	10:30-11:30
Snacks	12:00-16:00

### Beach Bar

Drinks Service	10:00-17:00
Snacks	12:00-15:30

### Liquid Lobby Bar

Drinks Service	24 hours
	all-inclusive from 10:00 - 00:00

<b>Shisha Corner</b> (Extra Charge)	18:00-23:00
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<b>Paprika</b> Italian a la carte Restaurant	18:30-21:30
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<b>Felfela</b> Middle Eastern a la carte Restaurant	18:30-21:30
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### Madinat Makadi Dine Around Restaurants

<b>Makai Tukai</b> - Asian Restaurant	<b>Sofra</b> - Egyptian Restaurant
<b>Amaya</b> - Indian Restaurant	<b>Nino's</b> - Italian Restaurant
<b>Aqua</b> - Mediterranean Restaurant	<b>The Grill</b> - Grill Restaurant
<b>Beach</b> - Mediterranean Restaurant	

### Reservations must be pre-booked at the lobby area in advance.

You are welcome to enjoy dinner in one of our Madinat Makadi À La Carte Restaurants free of charge once per week. (Minimum 7 days between the reservations)

### Dress Code:

For dinner gentlemen are required to wear casual long trousers or smart shorts, ladies to dress modestly.

**Allergies and dietary requirements - please notify reception.**

## SERVICES

### Free of Charge

- Breakfast & lunch boxes, prior request is required
- Wake up calls through reception
- GYM 07:00-20:00
- ATMs with currency exchange options, next to reception
- Wheelchairs, subject to availability
- Iron, ironing board and anti-slip mats are available upon request. Please contact the reception by dialling 0

### Sport & Entertainment

- Makadi Water World Aqua Park 10:00-13:00 & 14:00-17:00
- Daily evening show acts and live performances  
Please refer to info boards for a full program

### Jazy Kids Club

Our Jazy Kids Club is open 10:00-12:30 & 15:00-16:50  
(for children from 4 to 12 y.o.)

### Extra Charge

- Room service
- Minibar: Please notice the minibar list in your room
- Limousine service
- Shops
- Doctor & Pharmacy (Third party)
- Beauty salon at Madinat Makadi
- Mividaspa: Massage, Jacuzzi, Sauna and Steam
- Diving center, surf center and water sports at Madinat Makadi
- Golf course at Madinat Makadi
- Squash at Madinat Makadi
- Game Room - Inflatable Play-ground


### TAKE CARE

- Avoid direct sunlight especially between 11:00-15:00. Temperatures can reach 45+, which might cause burns and severe dehydration.
- Drink water continuously throughout the day. Water is provided in all hotel bars. Dehydration causes upset stomach, dizziness, nausea and headaches.
- Always use sunscreen with sunblock to avoid sunburns. Wear a headgear when explored to the sun.
- Avoid sudden changes in temperature (from warm to cold and vice versa). Give your body a few minutes to get used to the new temperature. Sudden temperature changes can cause health issues, please do not make your air conditioning in the room colder than 25 degrees.
- Please note that due to fire regulations, smoking of hookahs / shisha in the room is not allowed.
- The use of third-party providers outside the hotel (e.g. shops, limousines, etc.) is at your own responsibility.



**WELCOME  
TO THE  
WORLD  
OF JAZ.**

Fetela A La Carte Restaurant	Liquid Bar	GYM Gym	VIVA bar & Snacks	Pool	Children Pool	Lobby	Parking	Tennis Court
Paprika A La Carte Restaurant	The Courtyard Field Club	Mivida Spa	Aqua Park	Relaxing Pool	Kids play ground	Entrance	Clinic	Volley Ball Court
Amaraya Water Sports	Kids Club	Makadi Water World	Beach Shuttle Bus	Shops				




Please scan the  
QR code for hotel  
in-stay survey

