

## Ultra All Inclusive Premium Concept

Welcome to Rixos Premium Seagate! Our aim is to ensure you feel the Rixos Touch during your holiday. This Information guide has been prepared to assist you in making the most of our facilities and experiencing an unforgettable holiday. Enjoy our services 😊

### DINING

#### TURQUOISE BUFFET RESTAURANT

##### GROUND FLOOR

Breakfast	07:00 - 11:00
Lunch	12:30 - 14:30
Dinner	18:30 - 21:30
Late Dinner	23:00 - 02:00

#### PEOPLE'S A La Carte\*\*

##### (International Cuisine)

Breakfast	08:00 - 11:00
Dinner	19:00 - 23:00
Both meals are with reservation please see below for details	

##### FOOD COURT

Snacks	11:00 - 17:00
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##### GOZLEME & AYRAN

Snacks	12:00 - 17:00
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#### A LA CARTE RESTAURANTS\*\*

Epicure	(French Modern)
L'Olivo	(Italian)
Asian	(Far East)
Lalezar	(Turkish)
Salt*	(Seafood)
La Churrascaria	(Brazilian)
The Mangal	(BBQ)
Teppenyaki	(Extra Charge)

\*Some items in Salt are extra charge \*\* Reservation can be made via the QR Code below. Reservations can be made online for the same day (until 16:00) and for the following day, Reservation are subject of availability. \*\*\*Dress code – smart casual – no sportswear, sports shorts, flip-flops. Please ensure you attend your reservation on time, any delay of 15 minutes or more will result in your reservation being cancelled

### BARS

<b>Lobby Bar (Premium Beverages)</b>	<b>24 Hours</b>	<b>Rixos Arena</b>	<b>18:00 - 00:00</b>
<b>Fountain Pool Bar</b>	<b>10:00 - 18:00</b>	<b>Entertainment Pool Bar</b>	<b>10:00 - 18:00</b>
<b>Tiran Island Beach Bar</b>	<b>10:00 - 00:00</b>	<b>Detox Bar</b>	<b>07:00 - 19:00 (No Alcohol)</b>
<b>Lagoon Pool Bar</b>	<b>10:00 - 18:00</b>		<b>19:00 - 00:00 (Alcohol Available)</b>

Rixos Premium Seagate offers 22 Items included in the Minibar; These items will be refilled once per day free of charge. Should you require this to be refilled more than once in the day you can contact the Rixos Online Butler Service. These items are to be consumed in the room only.

### SERVICES NOT INCLUDED IN THE PREMIUM CONCEPT (Extra Charge)

Imported special wines & champagnes, Cabana, Teppanyaki menu, Phone, Fax, Laundry service, medical services, Shops, Massage & Anjana Spa Treatments

### ENTERTAINMENT

Light Daily and evening activities are available with our Entertainment Team – please check the information board for further information. **Aqua Park** operates daily from 10:30 till 13:00 and 15:00 – 17:00. Transportation starts at 10:30 from the Bust Stop beside Building 10

### RIXY KIDS CLUB

Rixy Kids Club operates daily 09:30 - 12:30, 14:30 – 17:00, 20:00 – 23:00. We kindly ask you to follow the Health & Safety Procedures. These are in place to ensure a safe environment for your children

### ANJANA SPA

Relax in our award winning "Anjana" Spa. Offering a wide variety of treatments. Please contact the Spa reception for any enquires or reservation. "Anjana" Spa opens from 10:00 – 20:00. You also have use of the very well equipped, modern fitness centre - open daily from 07:00 – 20:00. Due to current Government Regulations the steam room is not operating. It is not permitted for children under the age of 16 to enter or use the Spa/Fitness Facilities. The Fitness centers do not take any responsibility for the loss of personal belongings, valuable items or money left unattended.

## **STAY AT ONE ENJOY AT TWO**

Rixos Premium Seagate guests can use all of the facilities of Rixos Sharm el Sheikh  
Rixos Sharm el Sheikh is an Adult Friendly 16+ Resort. You are welcome to leave your children at the Rixos Premium Seagate Rixy Kids Club as children are not permitted in Rixos Sharm el Sheikh. The Bus to Rixos Sharm el Sheikh operates every 15 minutes from the Bus Stop located on the beach near Peoples International Restaurant (08:00-00:00)

## **CHECK IN & CHECK OUT PROCEDURE**

**Check in at 14:00 and Check Out at 12:00 midday.** Please leave your luggage outside your room and contact Concierge (666) to collect it and deliver to reception. Please return your key upon check out to the reception. Your key card will deactivate at midday, if you require a late checkout please reactivate your card before midday of your departure day with the Reception. Please check availability and prices with our Reception Team 1 day prior to departure.

**Wi-Fi** is free and available in public areas and in your room. (Only for browsing, downloading is not permitted)

**Money Exchange** – there is an ATM machine available at the main entrance of the hotel (CIB Bank)

**\*Dress code is required in the hotel restaurants and outlets in the evening time.**

**Information Channel** – You will find all useful information, Room service menu and up - coming events on IPTV with few functions such as WI FI, different TV channels, USB

**Phone** – All rooms are supplied with direct dial telephones – to call from room to room please dial 5 followed by the room number – this service is free of charge. To call an outside line please dial 9 followed by the dialing code and phone number – this service is with charge.

**Laundry Service** – All rooms are provided with a laundry bag and price list – price is per item  
– 1 Full Laundry Bag -15 USD

## **Very Important Information**

Rixos Hotels Egypt's top priority is the Health & Safety of both our Guests and Team Members. It is essential that you follow the Social Distancing Rules and all Procedures in place. Your room will be cleaned every day without exception – if you require just a refresh of certain amenities please the Rixos Online Butler Service. Gloves, masks and hand sanitizers are provided– please use them. The Hotel has the right to remove any person not following the procedures – our guests wellbeing is our top priority. Shisha is not permitted according to Local Government Regulations

***The Hotel Management does not take any responsibility for the loss of personal belongings, valuable items or money that left in the room or public areas unattended. Please keep your belongings in the safe box provided in your room. Please do not make any cash payment for any extra charge service, please sign your check and it is possible to pay and close your bill one day before or during check-out. Kindly note that our rooms are non-smoking rooms. Smoking of tobacco is permitted on terrace or balcony only. Smoking shisha in the room, balcony or terrace is not permitted Any outside guests visiting the hotel will pay a fee according to the hotel price list. Kindly contact reception or Guest Relation for any information or assistance***

**Kindly note, that opening and closing times of hotel facilities can be change at any time through Rixos Management and are subject to hotel availability and weather condition.**

## **Online A la Carte Reservation System**

- 1) Please ensure you are connected to "RIXOS" Wifi network
- 2) Scan the QR Code to enter the Reservation System
- 3) Enter your Room Number
- 4) Enter the Date of Birth of the Lead Passenger/Booker
- 5) Select the Restaurant/Time

