

Annabelle

ANNABELLE ESSENTIALS

PRE-ARRIVAL

- Airports & Transfers:** 30 minutes by car from Pafos International Airport (16 km) and one and a half hours from Larnaca International Airport (130 km). Private taxi transfer can be arranged through the hotel.
- Parking:** Available on-site at no additional cost. Valet parking is available for hotel guests. Annabelle accepts no responsibility for loss or damage to the contents of vehicles or the vehicle itself.
- Getting around:** Car hire can be arranged on arrival, motorbikes and bicycles also available. Bus directly outside the hotel goes to Pafos Airport and Pafos Harbour (for connection to town and Coral Bay). Chauffeured limousine service also available.
- Check-in/out:** Check-in: 14:00 Check-out: 12:00. Please contact us to discuss alternative arrangements.
- External food items:** Please note it is against our health and safety policy to permit external food and drinks onto our premises, including alcohol. We provide baby food and cater to individual dietary requirements – please contact us before your visit to discuss any specific needs.
- Special Dietary Requirements:** Our Executive Chef will gladly tailor a menu to meet your individual needs, from allergies and intolerances to detox programmes. Please contact us before your visit to discuss your individual requirements.
- Children's Clubs:** We strongly recommend booking Children's Club arrangements in advance, especially during high season. See *The Hotel* section below for further information.
- Baby Go Lightly:** Take full advantage of our pioneering Baby Go Lightly service by ordering the following items before your visit: car seat for airport transfers, potties, training seats, high chairs, carriers, buggies, bottles and teats, sterilisers, bottle warmers, baby gyms, baby walkers, baby bathtubs, dry/swimming nappies, nappy bins, toiletries. Please note charges may apply.
- Banking/payment:** All major credit cards and cash accepted. Exchange facilities available. We are unable to accept personal cheques.
- Pets:** No pets permitted anywhere in the hotel, with the exception of guide dogs.

Annabelle

Cancellation charges: If you need to change the dates of your stay, please note that cancellation charges apply. Please refer to the terms and conditions of your reservation or contact our reservations department on (+357) 26 885 000 or annabelle@thanoshotels.com

THE HOTEL

Smoking: Smoking is strictly prohibited by law in all of Annabelle's guest rooms, enclosed indoor areas and facilities.

Wi-Fi: Complimentary throughout the resort. Contact Reception for the password.

First Aid: A first aid responder is onsite at all times – contact Reception for assistance, including booking a dentist or doctor's visit.

Dining: **Fontana**

- Annabelle's casual dining room offers a tasty breakfast buffet as well as themed dinner buffets.
- Location: Large terrace near the main pool, overlooking the Mediterranean.
- Breakfast: 07:00 – 10:00.
- Lunch: 12:30 – 14:00, only from November to March.
- Dinner: 19:00 – 22:00 from April to October 18:30 – 21:30 from November to March.
- Dress code: Smart casual evening attire, no beach wear, no shorts, flip-flops or beach sandals.
- Children's menu available.
- Al fresco dining option.

Amorosa

- An elegant dining experience awaits you in Annabelle's signature dining restaurant with beautiful views over the pools, gardens and the sea beyond.
- Amorosa offers imaginative, contemporary à la carte menus with seasonal produce and daily changing table d'hôte menus.
- For lunch, choose from a light menu offering salads, sandwiches and Chef's classics.
- A junior gourmet menu is available for our younger guests.
- Beverages: 10:00 - 17:00
- Snacks: 12:00 - 17:00
- Lunch: 12:30 - 15:30
- Dinner: 18:30 - 22:00
- Dress code: - Lunch: Casual - Dinner: Smart casual evening attire. No beach wear, shorts, flip-flops or sandals permitted.
- Dinner dress code applies also for Amorosa Bar starting from 19:00.

Annabelle

- Small children who require a high chair are not permitted for dinner.
- Dinner reservations are recommended.

Mediterraneo

- Overlooking the Mediterranean, Mediterraneo is the perfect seaside location for casual al fresco dining.
- The new menu is a contemporary interpretation of the traditional Cypriot meze, adding refinement and with a more elegant presentation. Emphasis is placed on unique and homemade produce from the local area and from Cyprus. Fresh flavours and light dishes are designed to be shared with family and friends at the table.
- Beverages: 10:00 - 17:00.
- Snacks: 12:00 - 17:00.
- Lunch: 12:30 - 15:30.
- Dinner: 18:30 - 22:00.
- Weekly Cypriot theme night Laiko Panayiri, with traditional music and dancing.
- Dress code: - Lunch: Casual - Dinner: Smart casual evening attire, no shorts, flip flops or sandals permitted. Dinner dress code applies also for Amorosa Bar starting from 19:00.
- Children's menu available.
- Dinner reservations recommended.

Asteras

- Asteras is Annabelle's romantic choice: intimate and innovative gourmet dining at candlelit tables overlooking the illuminated water gardens. Open on selected nights in summer only.
- Dinner: Smart casual evening attire. No beach wear, shorts, flip-flops or sandals permitted.
- Reservations recommended.
- Suitable for small private events

Ouranos

- The new-build rooftop lounge and bar offers a panoramic vista of Pafos harbour and its medieval castle.
- Drinks: 8:00 – 01:00.
- Lunch: 12:30 –15:30.
- Afternoon Tea: 15:00 – 18:00.
- Dinner: 18:00 – 00:00.
- Dress Code: - Lunch: Casual - Dinner: Smart-casual evening attire. Tailored shorts and sandals permitted (no beach wear, shorts, flip-flops or sports attire).

Annabelle

- Dinner Reservations are recommended.

Byzantine Bar

- Next to the lobby with live piano at the weekends (may vary from week to week).
- Opening hours: 21:00-01:00 .
- Major sport events are televised here
- Dress code: Smart casual

Lobby Bar

- Our elegant Lobby Bar is the perfect place to enjoy a light meal or perfectly mixed cocktail
- Live music every evening
- Opening hours: 09:00 – 01:00.
- Food served from: 11:00 – 23:00
- Dress code: Smart casual

Grotto Bar

- Waterfall Bar
- Beverage served from 09:30-18:30
- Food served from: 11:00-18:00
- Seasonal and weather permitting
- Dress code: Casual

Mediterraneo Bar

- Seaside all-day drinks and snacks
- Seasonal and weather permitting
- Opening hours: 09:00-19.00
- Dress code: Casual

In-Room Dining

- Breakfast, lunch, dinner and all-day snacks
- 24 hours

To respect the peace and privacy of all our guests, we kindly ask parents to ensure their children refrain from playing and/or using electronic devices in the restaurants.

Entertainment:

During high season, live music is played on most nights (from folk and theme nights to restaurant performances).

Ouranos Wellbeing Spa:

The Ouranos Wellbeing Spa is a rooftop retreat of heightened tranquility. Named after the Greek god of the sky and the heavens, its awe-inspiring panorama across the endless horizon and seemingly infinite Mediterranean Sea uplifts the spirit and enriches the soul. In addition to restoring beauty and balance through individual treatments and spa journeys, Ouranos Spa offers a range of anti-ageing technologies... .. because while we can't promise immortality, we can help extend

Annabelle

skin's youthfulness and minimise the signs of premature ageing. Products and treatments by 'beyond organic' and marine-based OSEA showcase the purest ingredients from earth and sea while QMS Medicosmetics offers collagen-rich repair. An indoor pool, sauna and gym complete our heavenly haven. Children under the age of 16 are not permitted in the spa...

Swimming pools:

Half Olympic-size pool including meandering, freeform pool with waterfall

- Open from 07:00-20:00
- Children must be supervised at all times

Ouranos indoor Pool:

- Open from 08:00-20:00
- No children under 16 yrs

A lifeguard is on duty at the main pool during the summer months. Towels are available at all pools. Children are not permitted to use the pools unsupervised. The use of floating toys is discouraged for health and safety reasons. No swimming is allowed during the evening hours.

Water sports centre:

Please note that our water sports activities are operated by expert external partners. Please adhere to all terms and conditions stated at time of booking. Available activities include: waterskiing, wakeboarding, sailing, windsurfing, parasailing, scuba diving (Golden Palm five-star Award), snorkelling, banana rides, tube rides. Rental available for stand-up paddleboards, canoes and pedalos, jet skis and various sizes of motorboats. RYA (Royal Yachting Association) certified sailing courses also available. [Please check these are all available and delete / add as appropriate].

Leisure Facilities:

Tennis court, squash court, gym and lobby library.

Shopping:

Lobby boutique offering wide range of designer clothes, shoes and swimwear, alongside holiday essentials, international newspapers, magazines and guidebooks. Open: 09:00-13:30 and 14:30-19:00.

Children's Facilities:

Annabelle guests can make full use of Children's Club at adjacent, sister hotel Almyra. Children's Clubs available for ages 4 months to 11 years (see below) from April to October. Please note: Due to our very strict care policies, we are only able to accommodate children of the correct age within each age group.

- Globetrotters: 4 months to 2 years; 09:30-17:30 Thu-Tue; meals available
- Adventurers: 3 to 4 year; 09:30-17:30 Thu-Tue; meals available
- Voyagers: 5 to 7 years; 09:30-17:30 Thu-Tue; meals available
- Pioneers: 8 to 11 years; 09:30-17:30 Thu-Tue; meals available

Babysitting and children's meals available upon request.

Annabelle

Supervised lunches are available for all children's clubs. Please note: Due to our strict care policies, we are only able to accommodate children of the correct age within each age group. Babysitting and children's meals are available upon request. Charges apply for all clubs.

YOUR ROOM

Facilities:

All our rooms have a balcony or terrace, with two chairs and a small table. Some suites/villas have pools (sizes vary), sunbeds, heated Jacuzzi and / or fireplaces. Twice-daily housekeeping. Laundry/dry cleaning is available. See full list of amenities below.

In-room safe:

In-room safes are provided purely for convenience. They are not intended as a substitute for the fireproof, front office safe – maintained by the hotel and available 24-hours – which we recommend for the safe-keeping of money, jewelry, documents and other articles of value. While we exercise every effort to ensure the safety and security of all personal items in guest rooms, please note that any items left in the room and/or in-room safe are done so at the risk and responsibility of the owner, and that the hotel is not liable or responsible for any loss, damage or destruction to these items by any means, including theft, fire or any other occurrence.

Mini bar:

Our mini bars are for the sole use of mini bar items. In accordance with our health and safety policy, they are not to be used as refrigerators for personal perishable items (with the exception of medication and baby food). Any mini bar items removed will be considered consumed and charged accordingly.

In-room Dining:

Available 24hrs

Environmental efforts:

Please help us conserve energy and water by switching off your lights when leaving your room and placing your towels in the bath when you would like them to be changed.

In-room amenities:

- Hairdryer
- In-room safe (please see note above)
- Mini bar
- TV satellite with international channels and radio
- Laundry and dry cleaning service
- Tea & coffee making facilities
- Telephone
- Bathrobes (available to purchase)
- Slippers
- Foam or feather pillows
- Iron and ironing board on request
- Environmentally conscious bathroom amenities
- Two- and three-pin sockets. Adaptors and chargers on request.
- Complimentary bottle of water on arrival

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