

FLIGHT INFORMATION

Flights from Mahe Domestic Terminal to Platte Island operate during daylight hours only. The flight takes between 20 and 40 minutes depending on aircraft and weather conditions.

Flights are chartered and scheduled through IDC Aviation PVT LTD.

Seat availability and flight times are subject to change by the airline due to unforeseen circumstances, including but not limited to weather, air traffic control, or mechanical issues. The Resort is not responsible for these changes and cannot guarantee scheduled flight times.

BAGGAGE REGULATIONS

Adults: 23kg (check-in) and 5kg (small handbag/no trolley bags)* Weights cannot be combined

Children (2-12 years): 9kg (check-in) and 5kg (small handbag/no trolley bags)* Weights cannot be combined

Extra baggage charges: EUR 30 per kg on return

Check-in baggage dimensions: 27 x 21 x 14 inches

No sharp objects, food, drinks (alcoholic and non-alcoholic) in hand luggage

INTERNATIONAL ARRIVAL MEET AND GREET SERVICES

If you wish for meet and greet fast track services, including support with immigration clearance and luggage handling, this will be charged at EUR 65 per person. This service is provided by Seychelles Airport Authorities.

CHECK-IN

Guests are requested to arrive at the Domestic Terminal a minimum of 1 hour and 30 minutes prior to departure. Check-in for flight opens 1 hour prior and closes 30 minutes prior to departure time.

For those travelling from Mahé, please proceed directly to the Waldorf Astoria Arrival Lounge, where our Airport Concierge team will be delighted to assist you. Guests arriving from a flight are requested to share their flight details in advance, allowing our Airport Concierge to personally escort you from the International Arrival Terminal to the Waldorf Astoria Arrival Lounge.

Please note that passports for all travelling guests will be required at the time of domestic flight check-in.

ENVIRONMENTAL SUSTAINABILITY LEVY

From 1st August 2023, Starting 1st August 2023, a SCR 100 per person (12+ years) per night levy will apply to support Seychelles' environmental efforts. It does not apply to Seychellois citizens, residents, children under 12, or airline staff on duty.

CONNECTIVITY

Due to our remote outer island location Platte Island does not offer mobile reception. Complimentary WiFi is available throughout the resort and traditional landline calls can be made from all villas.

SEYCHELLES ENTRY REQUIREMENTS

Seychelles Travel Authorization (TA): required for all visitors to enter the Seychelles. This can be done at seychelles.govtas.com.
Travel Insurance: Recommended.

ARRIVAL LOUNGE

Enjoy access to the exclusive Waldorf Astoria Lounge, located just above the domestic terminal check-in, where you can relax with unlimited WiFi, complimentary drinks, and shower facilities. The lounge is open daily from 7am to 3pm.



WALDORF ASTORIA[®]
SEYCHELLES PLATTE ISLAND

STANDARD FLIGHT CHARGES

STANDARD DAILY FLIGHT TIMES

MAHÉ ✈ PLATTE

Departure 13H00
Arrival 13H20

PLATTE ✈ MAHÉ

Departure 13H45
Arrival 14H05

PRIVATE CHARTER

Daily
06h30 - 17h45

TERMS AND CONDITIONS

Guests at Waldorf Astoria Seychelles Platte Island can enjoy scheduled flights between Mahé International Airport and Platte Island, operated by Islands Development Company LTD (IDC). Flights are arranged to align with guests' reservation dates, though exact timings may be subject to change. Standard fares include round-trip travel to and from Platte Island. Private charter fares are charged per flight.

Passengers sharing the same accommodation at the Resort may use their luggage allowance on a cumulative basis. Restrictions apply to the transport of special items such as surfboards, fishing equipment, strollers, etc. Please let the Resort know in advance if you are planning to bring any special items. Transport of special items cannot be guaranteed. If loaded on board, weight of special items counts towards passengers' luggage allowance. The transport of items likely to put the aircraft or people or property on board the aircraft in danger, are prohibited. These include the items shown on the 'International Civil Aviation Organization (ICAO) Technical Instructions for Safe Transport of Dangerous Goods by Air' and the 'International Air Transport Association (IATA) Dangerous Goods Regulations'.

All flight prices are subject to change according to variances in fuel surcharges and VAT percentage. Increases in any of these charges are out of the Resort's or IDC's control and will be the responsibility of the guest. Flight fares are non-commissionable. Same cancellation policy, deposit and payment terms apply as for the Resort accommodation. If passenger is a NO SHOW, the penalty is equal to the full amount of the flight cost. Date changes are subject to availability. The flight times are subject to change and the Resort does not guarantee these flight times. If you have provided us your authorized agent or your contact information, we will try to let you know in advance about any changes. Neither the Resort nor IDC is liable for any failure by guest to make any connecting flights due to unforeseen schedule changes or flight cancellations.

All guests booking a stay at the Resort are required to obtain their own travel insurance that will cover any costs related to flight delays or cancellations for any reason. IDC is an independent service provider and is in no way affiliated with Waldorf Astoria Seychelles Platte Island or PIDL. Consequently neither the Resort nor PIDL shall be responsible for the actions of IDC. Although all reasonable efforts will be made to allow for a smooth flight operation, the Resort cannot be held responsible in any way for poor service or non-performance by IDC.

Neither the Resort, nor PIDL or any of their respective owners, directors, employees, contractors, officers or agents (collectively, the "Released Parties") shall be held liable for (A) any damage to, or loss of, property or injury to, or death of, persons occasioned directly or indirectly by an act of omission of IDC, including but not limited to any defect in any aircraft operated or provided by IDC, (B) any loss or damage due to delay, cancellation, or disruption in any manner caused by the laws, regulations, acts of failures to act, demands, orders, or interpositions of any government or any subdivision of agent thereof, or by acts of God, strikes, fire, flood, war, rebellion, terrorism, insurrection, sickness, quarantine, epidemics, theft, or any other cause(s) beyond the control, and (C) any and all claims, actions, or losses for bodily injury, property damage, wrongful death, loss of services, lost services, lost profits, consequential, exemplary, indirect or punitive damages or otherwise which may arise out of or occur during your travel to the Resort. Guests waive any claim against any and all of the Released Parties for any loss, damage, injury, or death, including any right to seek consequential, punitive or exemplary damages against any of the Released Parties for any reason whatsoever.

FLYING DURING PREGNANCY

Expectant mothers are welcome to travel on IDC-operated flights without the necessity of medical clearance unless there exists uncertainty regarding the pregnancy's progress. For passengers in their 28th week of pregnancy or beyond, a medical certificate is required, confirming the following:

- » The anticipated delivery date.
- » The well-being of both the mother and the fetus.
- » The categorization of the pregnancy as "Complicate-Free Single," "Multiple," or "Complicated."
- » The medical certificate with the appropriate date and contact details, attested by a qualified medical practitioner.

Passengers with "Complicated" or "Multiple" pregnancies are permitted to travel up to the 32nd week. Passengers with uncomplicated pregnancies and no history of premature labor can travel up to the 36th week.

SEYCHELLES INTERNATIONAL AIRPORT



1. AIRPORT INFORMATION DESK
2. PICK-UP POINT
3. DROP-OFF POINT
4. CAFE & BAR
5. PHARMACY
6. BANK, CURRENCY EXCHANGE & ATM

7. INTERNATIONAL DEPARTURE GATES
8. INTERNATIONAL CHECK-IN COUNTERS
9. INTERNATIONAL ARRIVALS
10. DOMESTIC CHECK-IN COUNTERS
11. WALDORF ASTORIA ARRIVAL LOUNGE
12. PAYANKE LOUNGE