

Date: 25 May 2026

Subject: Temporary Update on Meal Plan Services

Dear Valued Business Partners,

Greetings from Al Hamra Residence & Al Hamra Village.

Considering the current market conditions and the temporary decline in hotel occupancy levels, particularly during weekdays, we would like to inform you of the below temporary operational adjustments related to our meal plan services:

1. Please be advised that lunch and dinner buffet services may be replaced with a set menu offering for guests booked on Half Board (HB), Full Board (FB), and All-Inclusive meal plans.
2. Additionally, meal services currently scheduled at Market Place Restaurant in Al Hamra Village Hotel may alternatively be served at Social Kitchen Restaurant in Al Hamra Residence, subject to occupancy levels and the number of covers per meal period.

Kindly note that these changes are temporary in nature and will be implemented with immediate effect until further notice. The above arrangements will apply to both existing and future bookings.

We highly appreciate your continued cooperation, understanding, and support during this period. Please rest assured that these operational adjustments will not compromise the quality of our products and services, and we remain committed to delivering a comfortable and enjoyable guest experience.

Should you require any further clarification, please do not hesitate to contact us.

Best regards,

Cluster Director of Sales

Shehab Manna

AL HAMRA RESIDENCE
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